# HARPS SUSTAINABILITY UPDATES

HARPS GLOBAL PTE LTD





# HARPS Global

01

### **Transforming HARPS Global: Best of two worlds**



Honesty Accountability Reliability Presence Sustainability

- 5 manufacturing plants
- Strategic focus on Quality, Sustainability, Innovation
- Branded + OFM





- Family-owned since 2015
- Modern high-efficiency manufacturing lines
- Best-in-class quality
- Focus on **OEM customers**



Central Medicare Teluk Intan, Malaysia **Exam Gloves** 



**New Era Medicare** Teluk Intan, Malaysia **Surgical Gloves** 



- 100+ years' history of making rubber gloves
- Surgical and exam gloves
- Strong brand equity in Europe
- Global presence
- Manufacturing facilities in Malaysia and in Europe



**Latexx Manufacturing** Kamunting, Malaysia **Exam Gloves** 

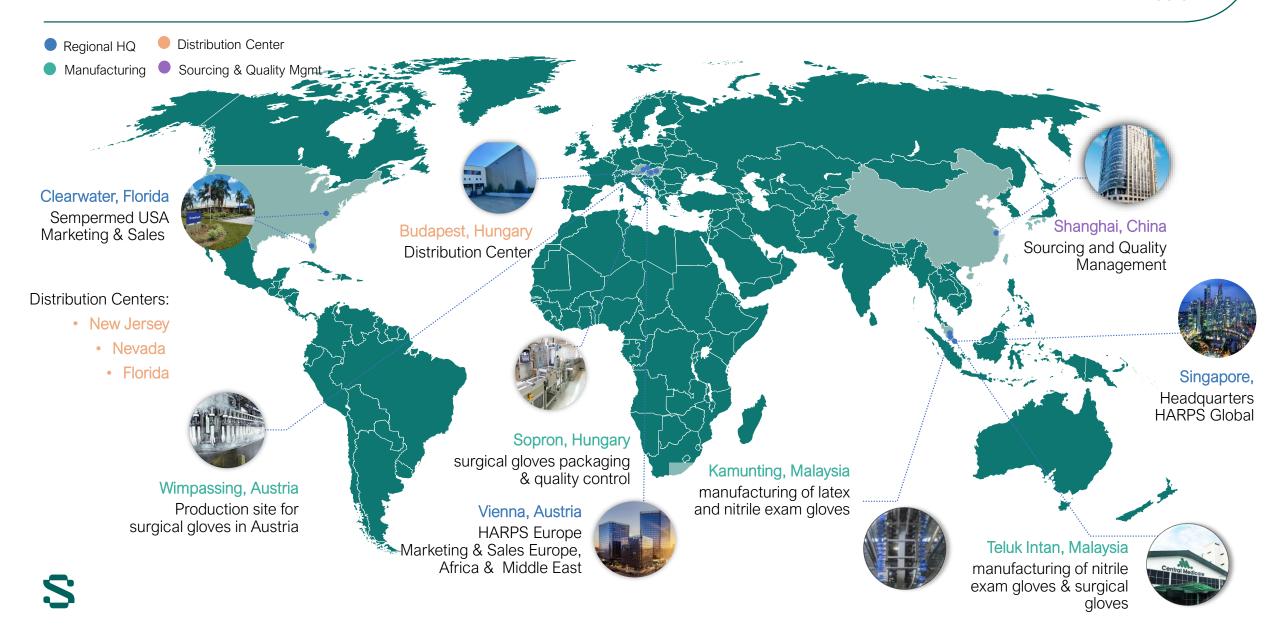


Wimpassing, Austria **Surgical Gloves** 



Sopron, Hungary Surgical Gloves Packaging

### The world of HARPS Global



HARPS Global Pte. Ltd., SG (HGPL)

HARPS Investment Asia Pte. Ltd. (HIA)

HARPS Shanghai Trading Co. Ltd., SG (SGT)

**COMMERCIAL** 

HARPS Europe Gmbh, Vienna, Austria (HEU)

HARPS Hungary Kft Budapest, Hungary (HHU) HARPS USA, Florida, USA (HUSA) HARPS Global UK Ltd., UK (HUK)

**Total Workforce** 

Comprises 5295 People

**62** 

51



HARPS Magyayrorszag Kft, Sorpron, Hungary

### **MANUFACTURING**

HARPS Manufacturing Bhd., MY (HMB) HARPS Europe Manufacturing Gmbh, Wimpassing, Austria (HEM)

Latexx Manufacturing Sdn. Bhd., MY (LMSB)

1430

CMSB and LMSB consist of 4884 (92.24%) People Out of **5295** People

3454

206

92

Central Medicare Sdn. Bhd., MY (CMSB) New Era Medicare Sdn. Bhd., MY (NEMSB)

Notes:

Manufacturing Site



Commercial Office



Introduction





### **Motivations & Drives!**

### **Global Goals**



Commitment to global climate action – 45% reduction in economy-wide carbon intensity by 2030 compared to 2025 levels

### **National Aspirations**



Malaysia National Energy Transition Roadmap

Malaysia Madani Economy Framework

Carbon Boarder Adjustment Mechanism

### **Industry Demand**





Product Environmental Declaration

**Social Compliance** 

**EESG Management** 



### **Regulatory Landscape**

### Carbon Tax has Arrived in South-east Asia

The average global carbon price is \$31.18 per tonne of carbon dioxide equivalent. (World Bank<sup>1</sup>, 2022)



Singapore

- Carbon tax applicable to industrial facilities with more than 25,000 tCO2e of emissions
- 2019-2023: \$5 / tCO2e
- 2024-2025: \$25 / tCO2e
- 2026-2027: \$45 / tCO2e
- 2030: \$70-\$80 / tCO2e



Indonesia

- Carbon tax applicable starting 2025 for above-cap pollution levels
- Cap-and-trade system where pollution level is limited, and allowances can be traded by business entities



Malaysia

- Green tax incentives to be extended for 2024
- Looking at potential to set carbon tax
- Initially will be low but then increase over the years
- Malaysia has committed to reaching Net Zero by 2050

### **Sustainable Development Goals (SDGs)**





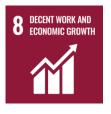
































### The Ten Principles of UNGC

### **HUMAN RIGHTS**

Businesses should support and respect the protection of internationally proclaimed human rights.

Make sure that they are not complicit in human rights abuses.

### **WORKING STANDARDS**

Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.

The elimination of all forms of forced and compulsory labor.

The effective abolition of child labor.

The elimination of discrimination in respect of employment and occupation.



### **ENVIRONMENT**

Businesses should support a precautionary approach to environmental challenges.

Undertake initiatives to promote greater environmental responsibility.

ncourage the development and diffusion of environmentally friendly technologies.

### **ANTI CORRUPTION**

Businesses should work against corruption in all its forms, including extortion and bribery.



### **HARPS** Corporate Identity in a glance

### **VISION: People, Protecting People**

WHAT WE BECOME

### MISSION STATEMENTS (WHAT WE DO)

### STRATEGIC GOALPOSTS

(WHERE WE NEED TO BE IN 5 YEARS)

- 1. Infection prevention and protection
- 2. HARPS' brands to be globally recognized
- 3. Financial growth & profitability
- 4. Merger & Acquisition (M&A) & Initial Public Offering (IPO)

- 1. HARPS Global and its brands to be globally recognized by healthcare professionals and consumers worldwide as leaders in infection prevention and protection by producing & distributing innovative quality products that safeguard communities and enhance public health
- 2. Achieve long-term financial growth and profitability through continuous investment in innovation & sustainability to promote global health and safety.

### **CORE VALUES**

- 1. Honesty
- 2. Accountability
- 3. Reliability
- 4. Presence
- 5. Sustainability

### CULTURE

We work as a team, We stay as a team!

### **HARPS Stakeholder Engagement**































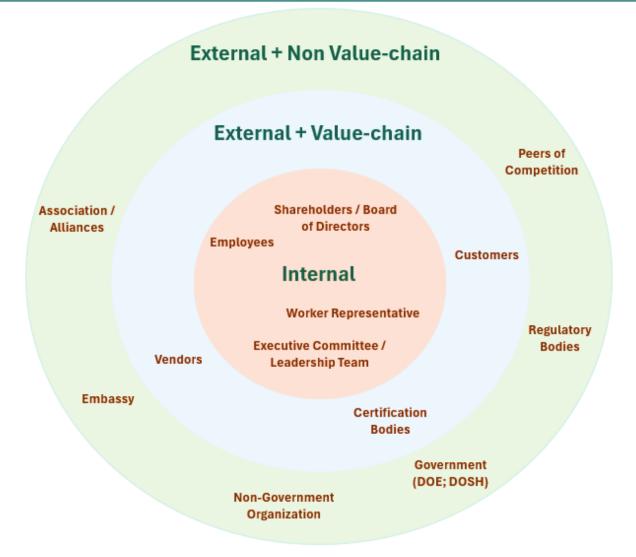




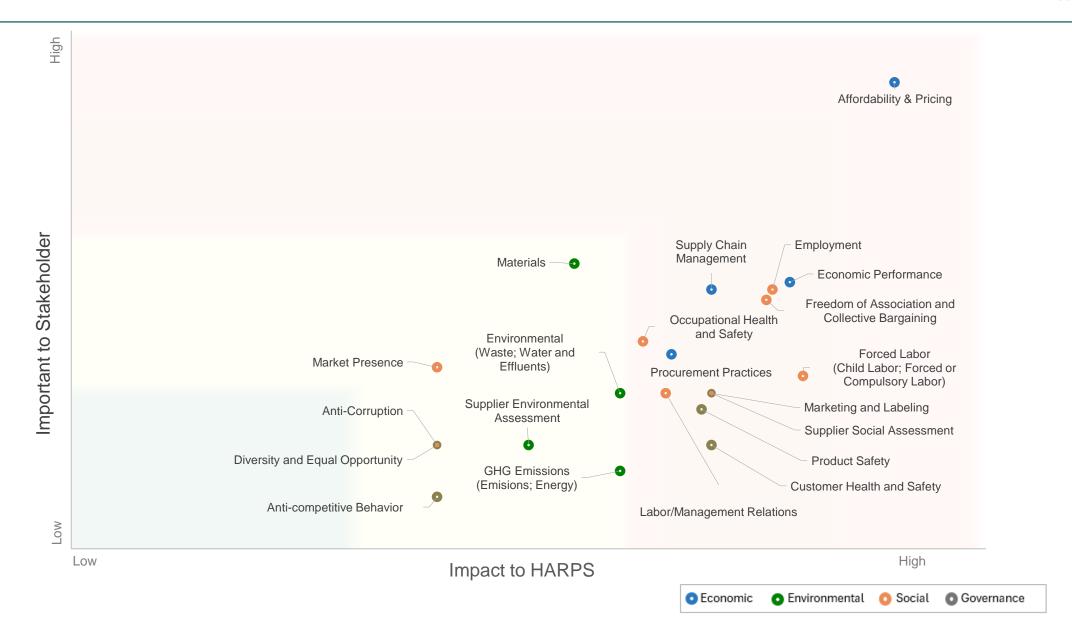


**OCBC** 

### **Stakeholder Engagement**



### **Materiality Assessment**



### **HARPS Sustainability Strategy**

Although the operation of our group business and overall initiatives create impacts to the overall SDGs. Primarily, we contribute to seven priority SDGs through our material topics.







### **HARPS Sustainability Strategy**

### **Governance & Compliance**

HARPS governance & compliance management system, Employee engagement and awareness, Code of conduct and Core values embracement, Commitment and reference to the international governing standards and certifications.

# on product, open impacts & strasupply, respondemend to the control of the control

### **Integrated Business Strategy**

Integrated strategy to govern the sustainability in product, operation, supply chain, business impacts & strategic collaborations, security of supply, responsible sourcing to meet customer demand

### People

HARPS People Programs, CSR, Employee engagement, Education encouragement, Mental health support, Diversity & Inclusion, Capability building.

### Health & Safety

OSHA management system, Workplace safety awareness and prevention, Health & Disease Prevention, Risk management, Management commitment and Community involvement.

### **Environmental**

Climate Action Program (CAP), GHGs and LCA reporting, Waste minimization, Renewable energy and Circular economy introduction



### **Integrated Business Strategy**

### **Vendors**

- Close and continuous collaboration with vendor to drive sustainable solution
- Incorporation of sustainability in vendor qualification process.

# Vendors & Business Partners

- Sustainable supply chain business partnership engagement and responsible sourcing.
- ❖ Support the supply chain due-diligence¹ and enhance the understanding².
- Scope 3 data collaboration and improvement

### **Customers**

- Sustainable supply chain business partnership customers and distributions
- ❖ Possibility of End-of-Life data improvement
- Product stewardship extension
- Scope 3 data collaboration and improvement

Customers & Business
Partners

Other partnerships

Collaboration with other stakeholder to create sustainable impact to the society e.g. educational support in term of sponsorship, academic contribution from the industrial expert perspective



- Vendor Code of Conduct
- <sup>2</sup> Sustainability Policy and Vendor Code of Conduct



# Environmental





### **Environmental Initiatives**



### Right Environmental Measurement Tools

GHGs for Manufacturing Sites GHGs is based on GHGs Protocol<sup>1</sup> and reference to ISO 14064-1.

LCA for Product Stewardship Initiative LCA is based on ISO 14040:2006 and ISO 14044:2006. 3<sup>rd</sup> Party verified with ISO 14071:2014.

### **Renewable Energy Initiatives**

Solar energy introduction in the site at Perak, Malaysia and is the on-going initiative with optimization renewable energy generation.



### **Sustainable Product Innovation**

New product designed with sustainability features as part of USPs offered

### **Climate Action Program (CAP)**

Carbon Reduction Plan (CRP) – GHG Emissions reduction targets of Scope 1 and Scope 2 by 2030<sup>2,3</sup>. Onboarding Carbon Inventory effort for other entities.

Energy, water, and waste optimization

### **Certified EMS ISO 14001**

All our manufacturing sites are certified with EMS ISO 14001 and various environmental initiatives pull under this international management system



- <sup>1</sup> GHGs Protocol Corporate Accounting & Reporting Standard Revised Edition, 2004
- <sup>2</sup> https://unfccc.int/process-and-meetings/the-paris-agreement
- <sup>3</sup> In referencing SBTi Guideline https://sciencebasedtargets.org/resources/



Social





### **People Initiatives**



### **Strengthen Foundational HR Frameworks and Strategies**

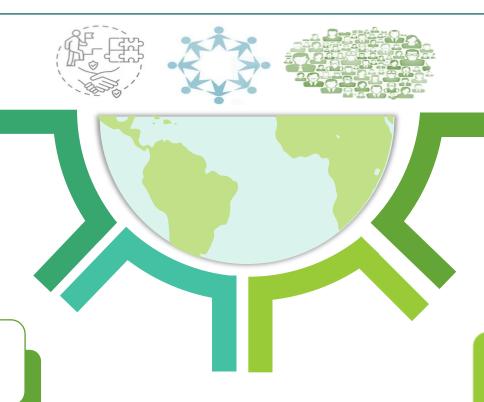
Incorporate Diversity, Equity & Inclusion into HR Strategies.

Strengthen framework for continuous feedback through employee engagement survey.

Establish clear framework on talent and succession management.

Design and Implement Global Policies, Processes and Systems

Develop core HR policies, processes and systems such as Performance Management, Talent & Development, Global Job Grading, Rewards and Recruitment.



Build a Scalable HR model while enhancing team capabilities

Equip HR teams with the skills, tools, and knowledge to drive strategic HR initiatives and support scalable growth

# Align Workforce Footprint with Company's Strategic Goals & Growth Plans

Optimize organizational structure through strategic right-sizing initiatives.

Embed compliance measures and training across all levels of the organization.

Aligning growth opportunities with employee development for talent retention.

Foster a Performance-driven
Culture with Market-aligned
Merit-based Rewards

Market Benchmarking and Merit-Based pay.

Develop a robust long-term incentive structure to drive sustained performance.

Enhance business performance by embedding performance management practices linked to incentive and bonus policies.

### **Social Compliance**











No	Pillars	Key Elements	RBA	SMETA	WRAP	BSCI
1		Freely Chosen Employment	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>√</b>
2		Young Worker/Child Labor	✓	✓	<b>✓</b>	<b>✓</b>
3		Wages & Benefits	<b>✓</b>	✓	<b>✓</b>	✓
4		Working Hours	✓	✓	<b>✓</b>	✓
5		Freedom of Association	✓	✓	✓	✓
6		Non-Discrimination	✓	✓	✓	✓
7		Humane Treatment	✓	✓	✓	
8		Regular Employment		✓	✓	✓
9		Meal & Accommodation	✓			✓
10	<b>(a)</b>	Health & Safety	✓	✓	✓	✓
	( <u>©</u>					
11		Environmental	✓	<b>✓</b>	✓	✓
12		Ethics	✓	✓		✓
13		Management System	✓	<b>✓</b>	✓	
14	Others	Custom Compliance			✓	
15		Security/CTPAT			✓	
16		Supply Chain Management	✓			









### Responsible Recruitment Program Initiative





### **Due Diligence & Risk Assessment**

A careful screening and due diligence process conducted to assess the Agency's Compliance, Capabilities and Suitability including site audit utilizing the Agent Selection Criteria and SAQ Toolkit.









### **Proactive Stakeholder Continuous Engagement**



Worker's interview, Pre-departure Orientation and Employment Contract Signing, Payment Reimbursement Verification has been conducted align with the "Zero Recruitment Fee Policy", distribution of worker's rights handout



### **Formalizing Service Agreement**



The preparation of the contract with the selected manpower agencies involved detailing agreed costs, timelines, terms and conditions, and specific sourcing strategies. The contract aimed to establish clear expectations and responsibilities for both parties, ensuring a mutually beneficial partnership and ethical recruitment practices



### Airport clearance, CMR and **Post Arrival Orientation**



Airport clearance, dormitory check in and Post arrival Orientation and Payment Reimbursement Verification has been conducted align with "Zero Recruitment Fee Policy" and distribution of worker's rights handout



### Independent 3rd Party Engagement **Monitoring and Consultancy**



Migration Dristi was appointed as a third party to monitor the ethical responsible recruitment program in Nepal



### **Worker's accommodations**





View of HARPS' workers accomodation in Teluk Intan





Governance





### **Group governance and compliance initiatives**



### **Group Governance & Compliance Policy**

Group Code of Conduct, Anti-Corruption, Whistleblowing and other governing policies. Global compliance training platform (LRN Catalyst)

### International Benchmark Referencing On Social Management System

Our social management system backbone was derived based on international benchmark reference in referencing to RBA Code-of-Conduct, ETI Base code, WRAP principles, amfori BSCI in the spirit of relevant conventions of ILO and UNGPs as well as UNGC (participated and committed to Ten Principles¹).





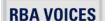


### **Proactive Stakeholder Continuous Engagement**

Detailed and constructive stakeholder identification, review and proactive engagement e.g. multi stakeholder collaboration - Responsible Recruitment Program

### **Grievance Mechanism**

RBA Voices – 3<sup>rd</sup> party grievance application rolled out for all HARPS Global group.



### **Sustainability Consortium**

Voluntarily participation and involvement in consortium or international recognizing body to support our sustainability journey.

Global sustainability rating – EcoVadis, Environment Product Declaration (EPD) Participation, Commitment to SBTi after the consolidated baseline established



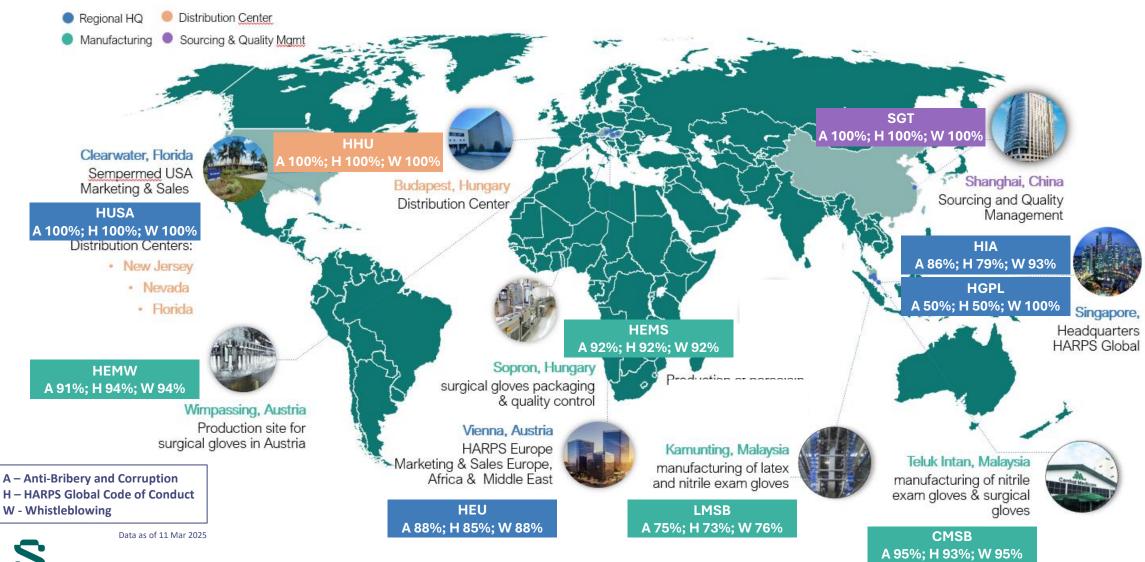






### **HARPS Global Group – Compliance Training Progress**





# Emissions Update





### CMSB GHGs Overview – Year 2019 – 2023



Scope 1: **Direct GHG emissions from our operations** 



Stationary Combustion - covers of Natural Gas and Biomass for energy sources at production.



Mobile Combustion - covers of Diesel, Petrol and LPG for transportation.



Fugitive Emissions – covers emission of air conditioners, chillers, and fire suppressions.

### Scope 2: **Indirect GHG emissions from generation** of electricity



Covers CMSB purchased electricity from the grid for power and lighting.

### Scope 3: Indirect GHG emissions from our value chain



**Category 1: Purchased Goods & Services** Covers purchased of major goods to process and produce gloves.



**Category 4: Upstream Transportation** Covers upstream transportation and distribution of major goods.



**Category 5: Waste Generation** Covers waste generated in CMSB's operation.



**Category 7: Employee Commuting** Covers employee commuting by car and bus from their house to factory.

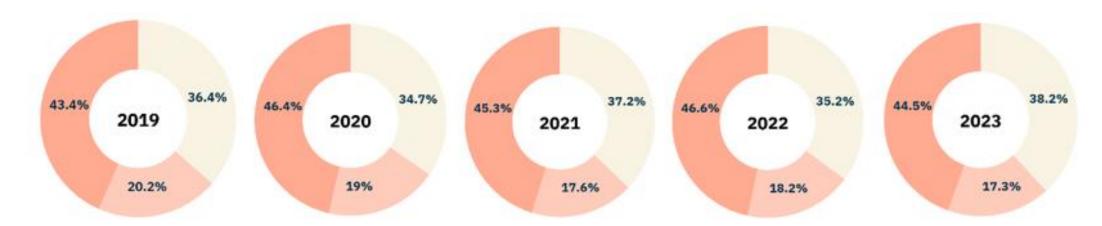


**Category 9: Downstream Transportation** Covers downstream transportation and distribution for sold gloves.



Category 12: End-Of-Life Treatment of Sold Product

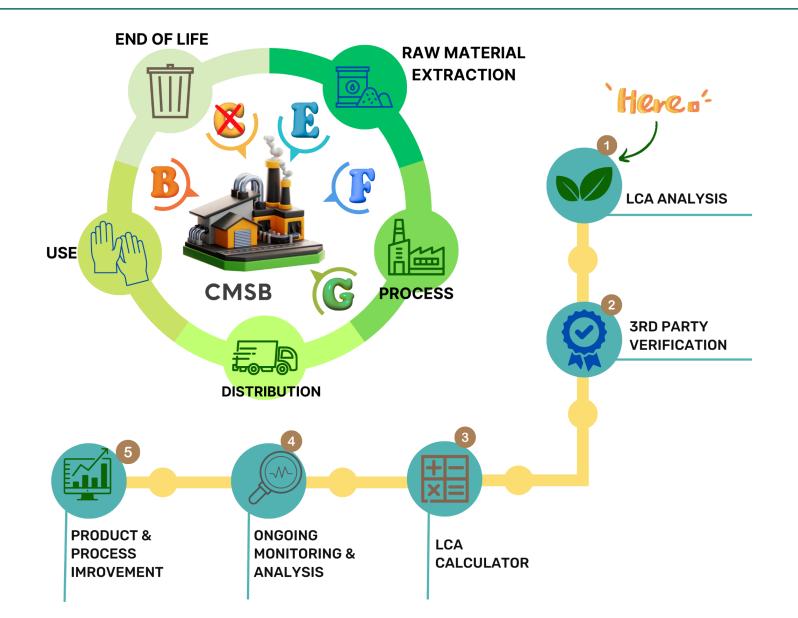
Covers incineration process of sold gloves





### LCA ASSESSMENT





### Take home message



## Nobody can do everything

### **BUT**

### **EVERYBODY CAN DO SOMETHING!**



